

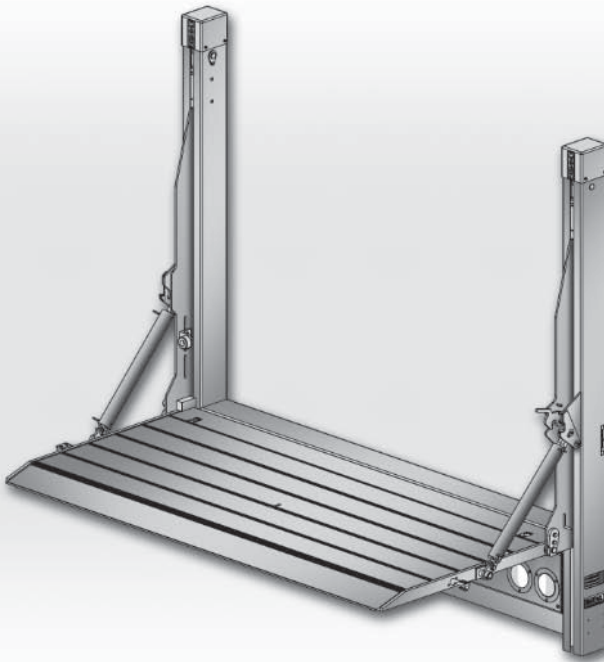
M-12-21
REV. D
APRIL 2016



MAXON[®]

DMD Series

OPERATION MANUAL DMD-22 & DMD-33



To find **maintenance & parts** information for your **DMD Liftgate**, go to www.maxonlift.com. Click the **PRODUCTS, RAILIFT & DMD** buttons. Open the **Maintenance Manual** in the **PRODUCT DOCUMENTATION** window.

KEEP THIS MANUAL IN CAB OF VEHICLE

Register your liftgate on line at www.maxonlift.com/html/services/reg.htm.

For a free copy of other manuals that pertain to these liftgate models, please visit our website www.maxonlift.com or call Customer Service at (800) 227-4116.

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SUMMARY OF CHANGES: M-12-21, REVISION D

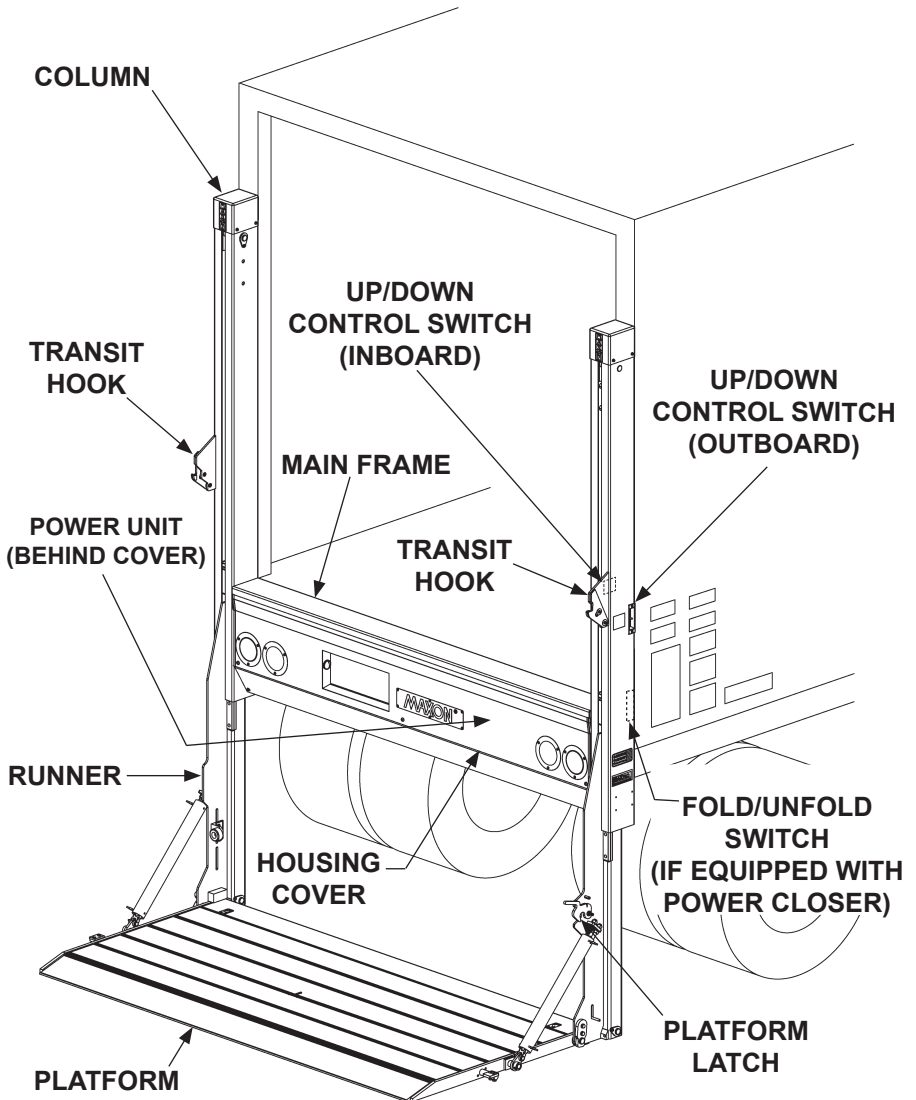
PAGE	DESCRIPTION OF CHANGE
COVER	Updated REV, date of release.
10	Updated Operation Decal
22	Added 2-hand operation instructions for folding the platform with power closer.

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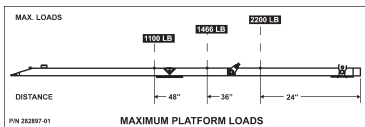


1. Incorrect operation of this Liftgate can result in serious personal injury. Comply with **WARNINGS** and Liftgate operating instructions in this manual. Do not allow untrained persons or children to operate the Liftgate. If you need to replace an **Operation Manual**, additional copies are available from:
MAXON Lift Corp. Customer Service
11921 Slauson Ave
Santa Fe Springs, CA 90670
(800) 227-4116
2. Do not exceed rated **load capacity of 2200 lbs. for DMD-22 Liftgate, and 3300 lbs. for DMD-33 Liftgate.**
3. Do not allow any part of your body to be placed under, within, or around any portion of the moving Liftgate or its mechanisms, or in a position that would trap them between the platform and the floor of truck body (or between platform and the ground) when Liftgate is operated.
4. Consider the safety and location of bystanders and location of nearby objects when operating the Liftgate. Stand to one side of platform while operating the Liftgate. Be certain that the area the Liftgate will move through during operation is clear of all obstacles.
5. Comply with all attached instruction decals and warning decals.
6. Keep decals clean and legible. If decals are illegible or missing, have them replaced. **Get free replacement decals from Maxon.**
7. **Never drive a forklift on the Liftgate platform.**
8. Do not move vehicle unless Liftgate is correctly stowed.
9. **Correctly stow platform when not in use. Extended platforms could create a hazard for people and vehicles passing by.**
10. A correctly installed Liftgate will operate smoothly and reasonably quiet. The only noticeable noise during Liftgate operation is from the power unit while the platform is being lowered and raised. Listen for scraping, grating and binding noises and have the problem corrected before continuing to operate the Liftgate.
11. Above all, **USE GOOD COMMON SENSE** when operating this Liftgate.
12. Never use a cell phone while operating the Liftgate.

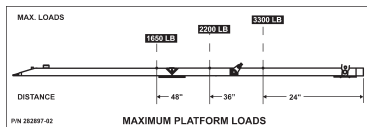
LIFTGATE TERMINOLOGY



DECALS & PLATES (STANDARD)



**PLATFORM LOAD DECAL
(DMD-22 ONLY)
P/N 282897-01**



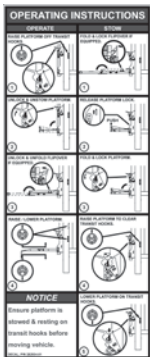
**PLATFORM LOAD DECAL
(DMD-33 ONLY)
P/N 282897-02**

THE MAXIMUM CAPACITY
OF THIS LIFT IS
2200 LB [1000 KG]
WHEN THE LOAD IS
CENTERED ON THE LOAD
CARRYING PLATFORM
P/N 220388-03

**DMD-22 ONLY
CAPACITY DECAL
P/N 220388-03**

THE MAXIMUM CAPACITY
OF THIS LIFT IS
3300 LB [1500 KG]
WHEN THE LOAD IS
CENTERED ON THE LOAD
CARRYING PLATFORM
P/N 220388-02

**DMD-33 ONLY
CAPACITY DECAL
P/N 220388-02**



**OPERATION DECAL
P/N 282934-01**

DECAL "F"
DECAL "G"

DECAL "E"
DECAL "D"
DECAL "B"
DECAL "A"

**WARNING DECAL
P/N 282847-01**



**FAMILY OWNED
DECAL
P/N 283445-01**



**PAINT DECAL
(2 PLACES)
P/N 267338-01**

NOTE: Ensure there is no residue, dirt, or corrosion where decals are attached. If necessary, clean surface before attaching decals.

SAFETY INSTRUCTIONS

Read all decals and operation manual before operating liftgate.

1. Do not use liftgate unless you have been properly instructed and have read, and are familiar with, the operating instructions.
2. Be certain vehicle is properly and securely braked before using the liftgate.
3. Always inspect this liftgate for maintenance or damage before using it. Do not use liftgate if it shows any sign of damage or improper maintenance.
4. Do not overload
5. Make certain the area in which the platform will open and close is clear before opening or closing the platform.
6. Make certain platform area, including the area in which loads may fall from platform, is clear before and at all times during operation of liftgate.
7. This liftgate is intended for loading and unloading of cargo only. Do not use this liftgate for anything but its intended use.

(A)

WARNING

Read this information carefully.

- Improper operation of this Liftgate can result in serious personal injury. If you do not have a copy of the operating instructions, please obtain them from your employer, distributor, or lessor before you attempt to operate Liftgate.
- If there are signs of improper maintenance, damage to vital parts, or slippery platform surface, do not use the Liftgate until these problems have been corrected.
- If you are using a pallet jack, be sure it can be maneuvered safely.
- Do not operate a forklift on the platform.
- Do not allow any part of yours or your helper's body to be placed under, within, or around any portion of the moving Liftgate, or its mechanisms, or in a position that would trap them between the platform and the ground or truck when the Liftgate is operated.
- If a helper is riding the platform with you, make sure you are both doing so safely and that you are not in danger of coming in contact with any moving or potentially moving obstacles.
- **USE GOOD COMMON SENSE.**
- If load appears to be unsafe, do not lift or lower it.

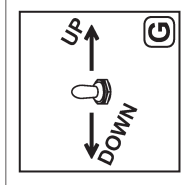
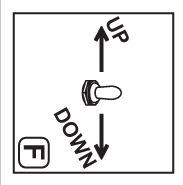
For a free copy of other manuals that pertain to this model Liftgate, please visit our website at www.maxonlift.com or call Customer Service at (800) 227-4116.

(B)

CAUTION

Always stand clear of platform area.

(E)



WARNING

Liftgate hazards can result in crushing or falling.

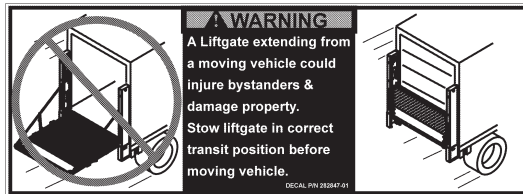
Keep hands and feet clear of pinch points.

If riding liftgate, make sure load is stable and footing is solid.

(D)

Read and understand all instructions and WARNINGS before use.

DECAL SHEET P/N 284216-01

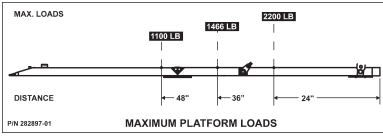


DECAL P/N 282847-01

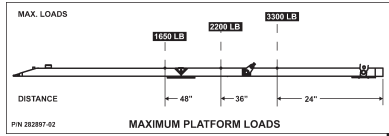
WARNING DECAL P/N 282847-01

DECALS & PLATES

(EQUIPPED WITH POWER CLOSER)



**PLATFORM LOAD DECAL
(DMD-22 ONLY)
P/N 282897-01**



**PLATFORM LOAD DECAL
(DMD-33 ONLY)
P/N 282897-02**

**THE MAXIMUM CAPACITY
OF THIS LIFT IS**
2200 LB [1000 KG]
WHEN THE LOAD IS
CENTERED ON THE LOAD
CARRYING PLATFORM
PIN 220388-03

**DMD-22 ONLY
CAPACITY DECAL
P/N 220388-03**

**THE MAXIMUM CAPACITY
OF THIS LIFT IS**
3300 LB [1500 KG]
WHEN THE LOAD IS
CENTERED ON THE LOAD
CARRYING PLATFORM
PIN 220388-02

**DMD-33 ONLY
CAPACITY DECAL
P/N 220388-02**

OPERATING INSTRUCTIONS

OPERATE **STOW**

RAISE PLATFORM OFF TRANSIT
HOOKS USE 2 HANDS FROM TOP & UP
WITH PLATFORMS UNLOCKED

1. 1. 2. 2.

3. 3. 4. 4.

5. 5. 6. 6.

7. 7. 8. 8.

9. 9. 10. 10.

NOTICE

Ensure platform is stowed & resting on
transit hooks before moving vehicle.
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**OPERATION DECAL
P/N 282934-03**

FOLD

↑

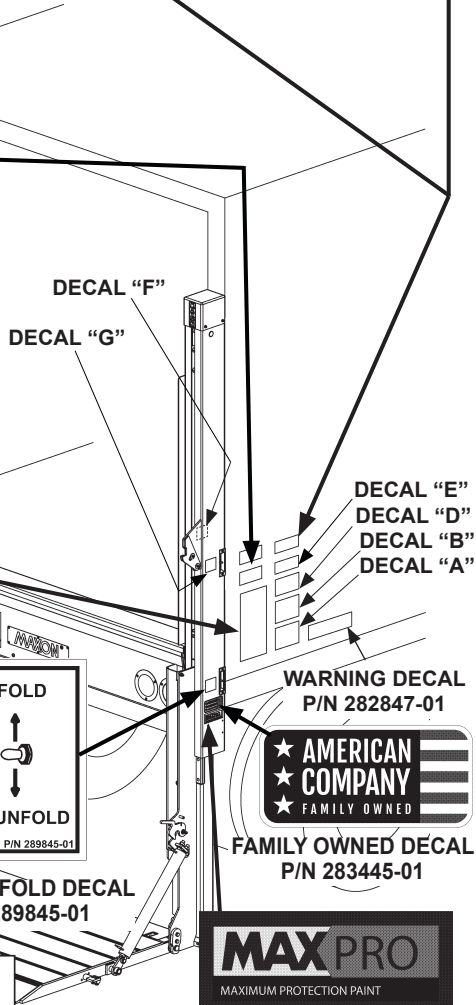
↓

UNFOLD

P/N 289845-01

**FOLD/UNFOLD DECAL
P/N 289845-01**

NOTE: Ensure there is no residue,
dirt, or corrosion where decals
are attached. If necessary, clean
surface before attaching decals.



**AMERICAN
COMPANY**
FAMILY OWNED

**FAMILY OWNED DECAL
P/N 283445-01**

MAX PRO
MAXIMUM PROTECTION PAINT

**PAINT DECAL
(2 PLACES)
P/N 267338-01**

SAFETY INSTRUCTIONS

Read all decals and operation manual before operating liftgate.

1. Do not use liftgate unless you have been properly instructed and have read, and are familiar with, the operating instructions.
2. Be certain vehicle is properly and securely braked before using the liftgate.
3. Always inspect this liftgate for maintenance or damage before using it. Do not use liftgate if it shows any sign of damage or improper maintenance.
4. Do not overload
5. Make certain the area in which the platform will open and close is clear before opening or closing the platform.
6. Make certain platform area, including the area in which loads may fall from platform, is clear before and at all times during operation of liftgate.
7. This liftgate is intended for loading and unloading of cargo only. Do not use this liftgate for anything but its intended use.

(A)

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Read this information carefully.

- Improper operation of this Liftgate can result in serious personal injury. If you do not have a copy of the operating instructions, please obtain them from your employer, distributor, or lessor before you attempt to operate Liftgate.
- If there are signs of improper maintenance, damage to vital parts, or slippery platform surface, do not use the Liftgate until these problems have been corrected.
- If you are using a pallet jack, be sure it can be maneuvered safely.
- Do not operate a forklift on the platform.
- Do not allow any part of yours or your helper's body to be placed under, within, or around any portion of the moving Liftgate, or its mechanisms, or in a position that would trap them between the platform and the ground or truck when the Liftgate is operated.
- If a helper is riding the platform with you, make sure you are both doing so safely and that you are not in danger of coming in contact with any moving or potentially moving obstacles.
- **USE GOOD COMMON SENSE.**
- If load appears to be unsafe, do not lift or lower it.

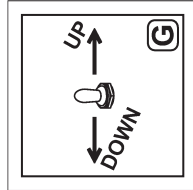
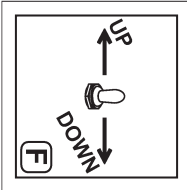
For a free copy of other manuals that pertain to this model Liftgate, please visit our website at www.maxonlift.com or call Customer Service at (800) 227-4116.

(B)

CAUTION

Always stand clear of platform area.

(E)



WARNING

Liftgate hazards can result in crushing or falling.

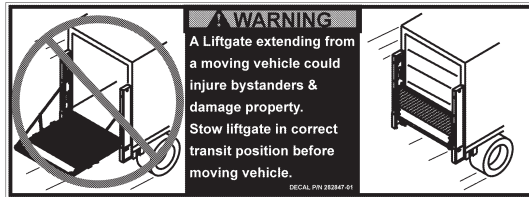
Keep hands and feet clear of pinch points.

If riding liftgate, make sure load is stable and footing is solid.

(D)

Read and understand all instructions and WARNINGS before use.

DECAL SHEET P/N 284216-01



WARNING DECAL P/N 282847-01

FORKLIFT ADVISORY

⚠ WARNING
Keep forklift OFF of platform.

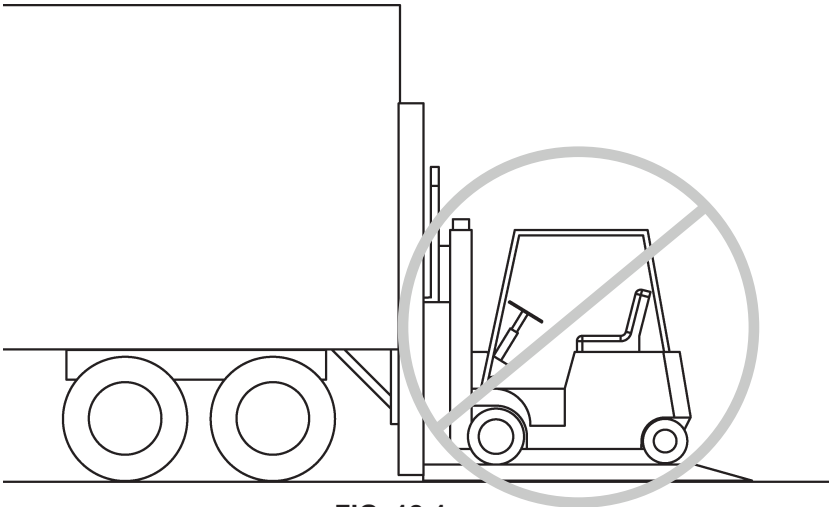


FIG. 12-1

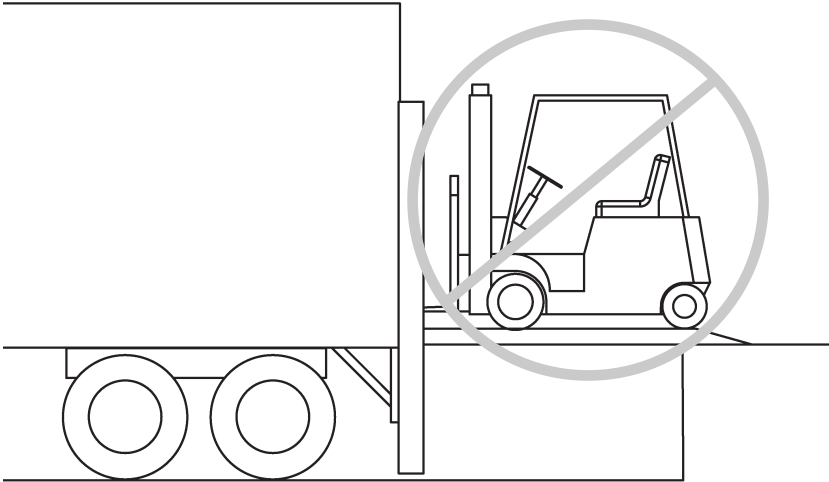


FIG. 12-2

OPERATION

UNFOLDING THE PLATFORM

1. Raise platform off transit hooks by pushing the outboard control switch to **(UP)** position (**FIG. 13-1**).

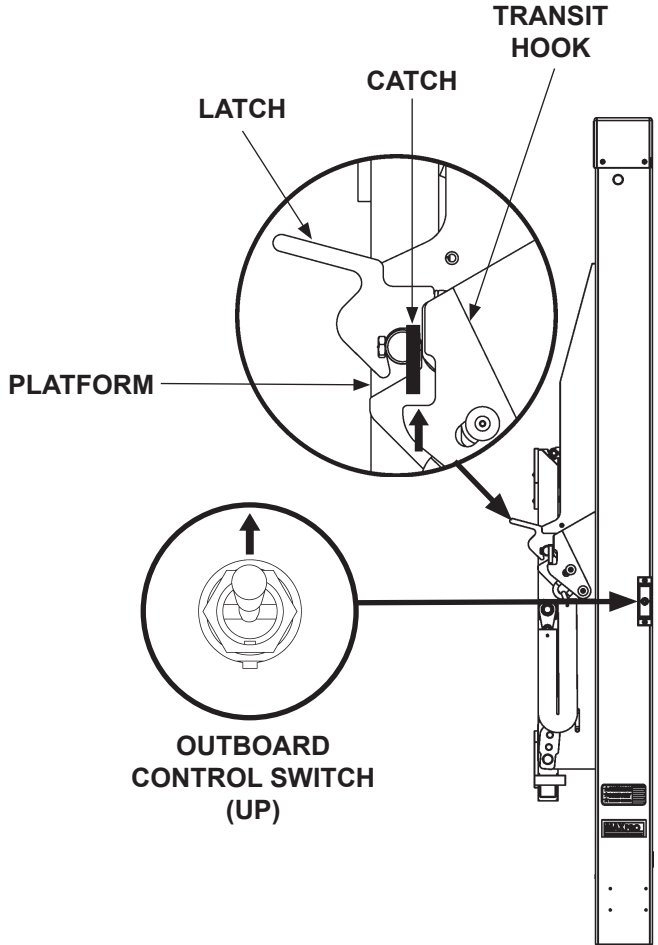
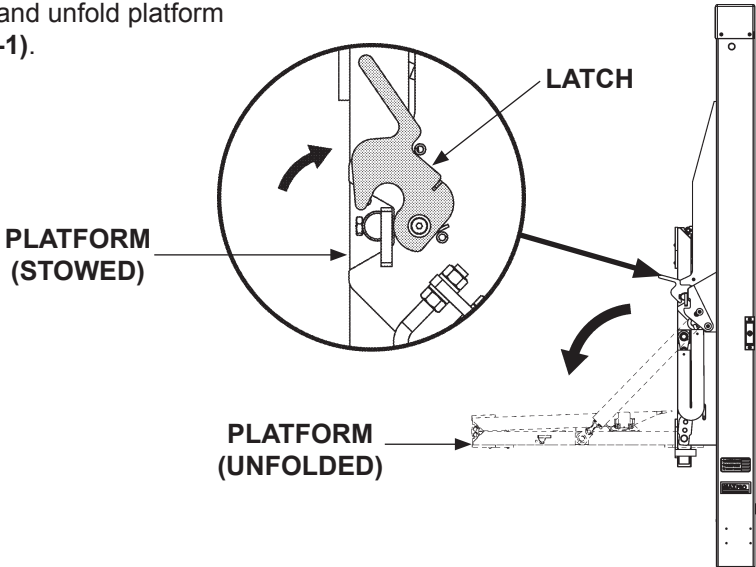


FIG. 13-1

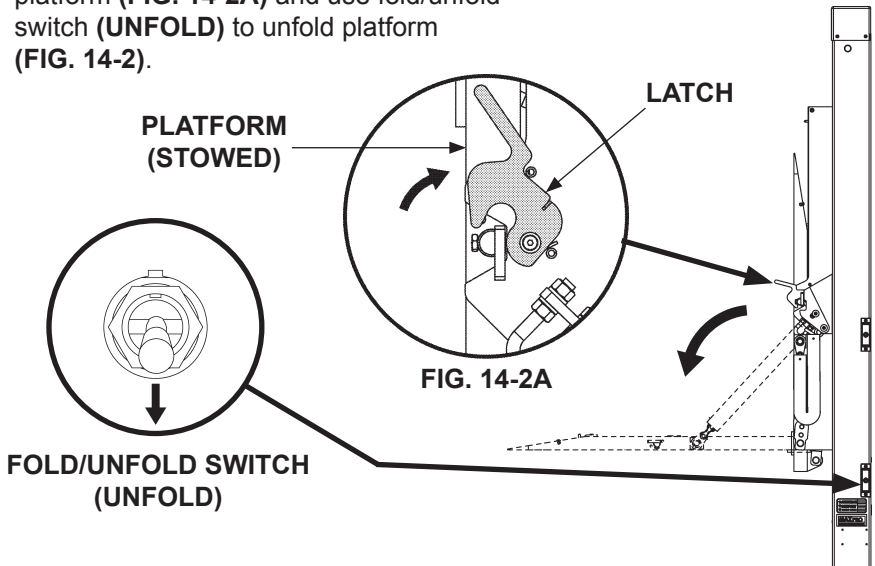
UNFOLDING THE PLATFORM - Continued

2. Unlatch and unfold platform (FIG. 14-1).



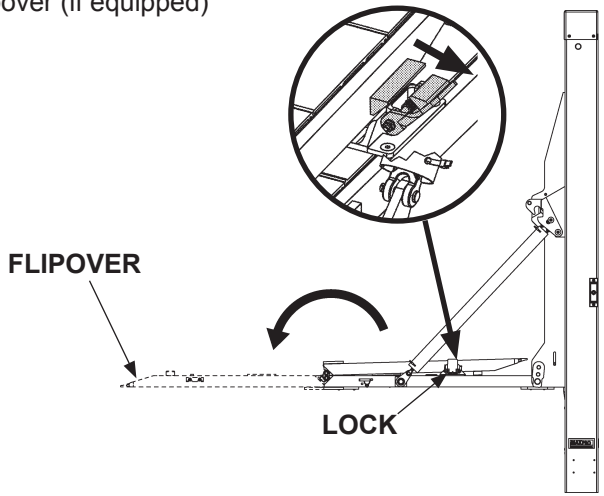
UNFOLDING PLATFORM (STANDARD)
FIG. 14-1

3. If equipped with power closer, unlatch platform (FIG. 14-2A) and use fold/unfold switch (UNFOLD) to unfold platform (FIG. 14-2).



UNFOLDING FLIPOVER (EQUIPPED WITH POWER CLOSER)
FIG. 14-2

4. Unlock and unfold flipover (if equipped)
(FIG. 15-1).



UNFOLDING FLIPOVER
FIG. 15-1

LOADING VEHICLE LOWERING THE PLATFORM

Use outboard control switch to lower (**DOWN**) platform (**FIG. 16-1**). Release toggle switch when platform reaches the ground.

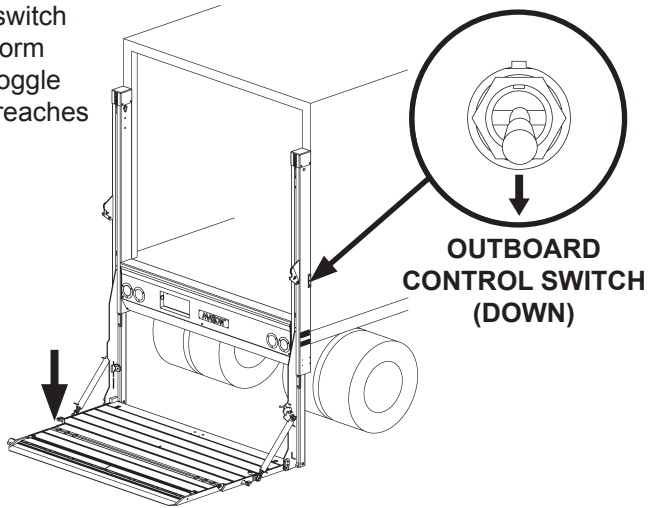


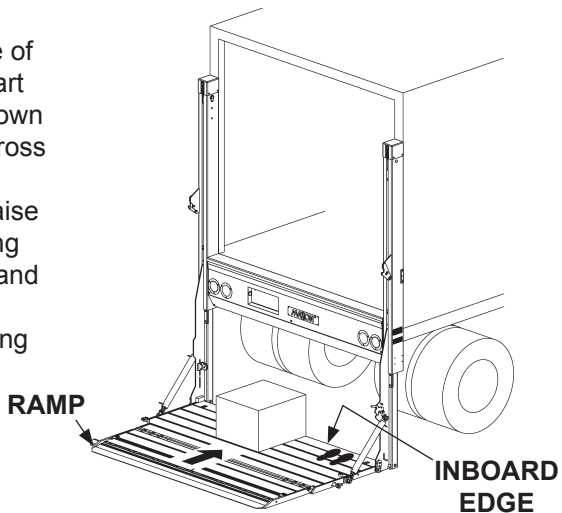
FIG. 16-1

POSITIONING LOAD

⚠ WARNING

A load should never extend past the edges of the platform. Do not place unstable loads on platform and do not allow load to exceed lifting capacity of Liftgate. If standing on platform, do not allow your feet to extend beyond inboard edge of platform.

Place all loads as close as possible to the inboard edge of the platform with heaviest part toward the truck body as shown in **FIG. 16-2**. Move loads across the ramp (**FIG. 16-2**) to the platform, but never rest or raise loads on the ramp. If standing on platform with the load, stand in the footprint area shown and comply with the preceding **WARNING**.



LOADING PLATFORM AT GROUND LEVEL

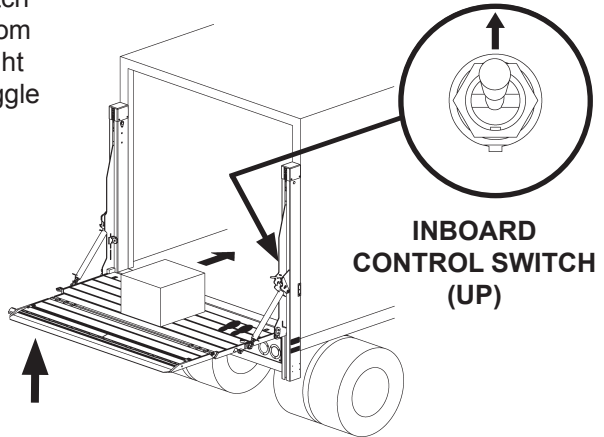
FIG. 16-2

RAISING & UNLOADING PLATFORM

⚠ CAUTION

A ramp in retention position can trip you when stepping over it. To prevent possible injury, get on the platform before putting the ramp in retention position.

1. Use inboard control switch to raise (**UP**) platform from ground level to bed height (**FIG. 17-1**). Release toggle switch when platform reaches bed height.

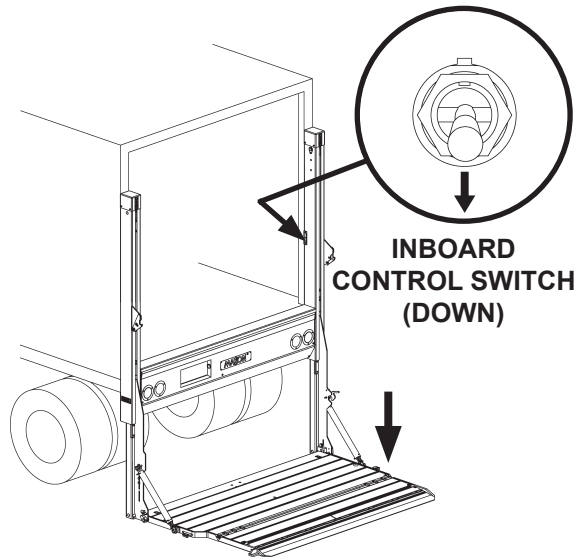


**INBOARD
CONTROL SWITCH
(UP)**

**MOVING LOAD INTO VEHICLE
FIG. 17-1**

2. Carefully move the load into vehicle (**FIG. 17-1**).

3. Use inboard control switch to lower (**DOWN**) the platform to ground level (**FIG. 17-2**).



**INBOARD
CONTROL SWITCH
(DOWN)**

4. If there are more loads to put in vehicle, repeat the previous **LOADING VEHICLE** steps for each load. When loading is finished, use **STOWING PLATFORM** procedure in this manual.

**LOWERING PLATFORM
FIG. 17-2**

UNLOADING VEHICLE

LOWERING THE PLATFORM

Use outboard control switch to lower (**DOWN**) platform (**FIG. 18-1**). Release toggle switch when platform reaches the ground.

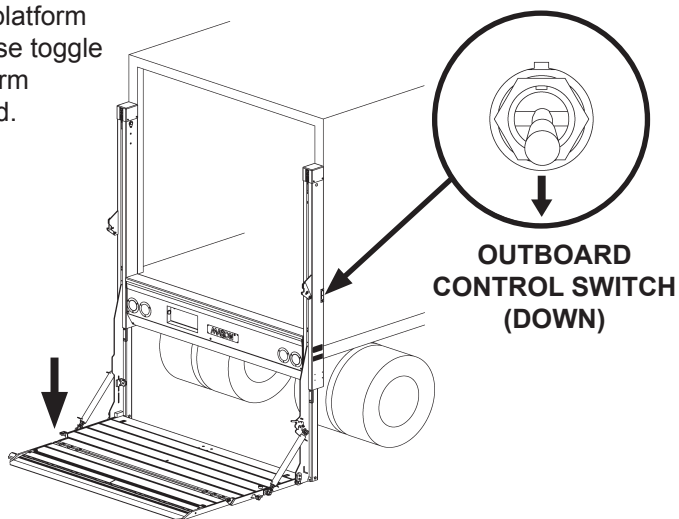


FIG. 18-1

RAISING THE PLATFORM

Use inboard control switch to raise (**UP**) platform (**FIG. 18-2**) from ground level to bed height. Release toggle switch when platform reaches bed height.

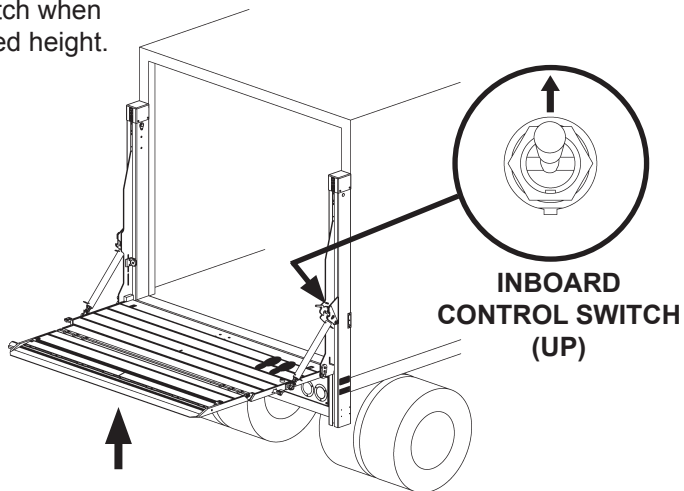


FIG. 18-2

UNLOADING VEHICLE - Continued POSITIONING LOAD

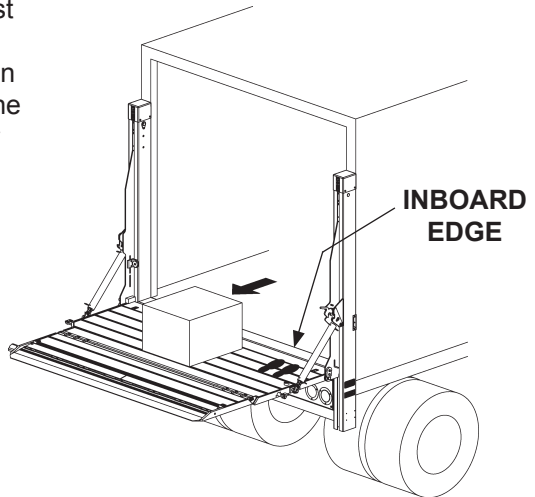
WARNING

A load should never extend past the edges of the platform. Do not place unstable loads on platform and do not allow load to exceed lifting capacity of Liftgate. If standing on platform, do not allow your feet to extend beyond inboard edge of platform.

WARNING

Pulling the load from vehicle to platform can result in a fall from platform and serious injury. When unloading vehicle, always push the load out on the platform.

Load the platform at bed level (**FIG. 19-1**) as follows. Push load out of the vehicle to correct position on the platform. Place all loads as close as possible to the inboard edge of the platform with heaviest part toward the vehicle body as shown in **FIG. 19-1**. If standing on platform with the load, stand in the footprint area shown and comply with the **WARNING** at the top of this page.



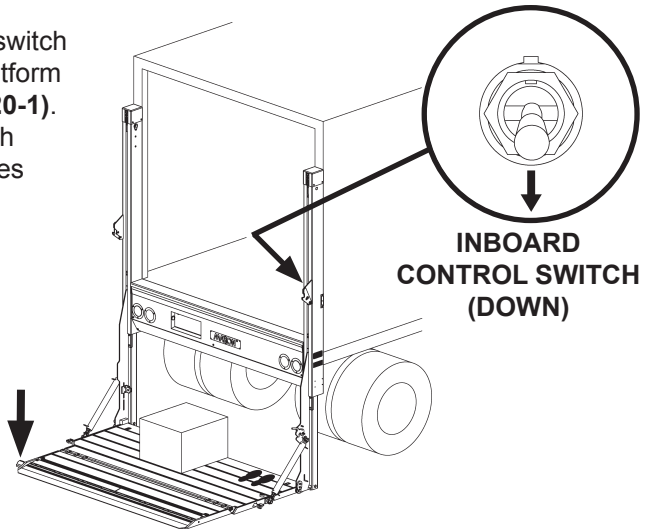
PUSHING LOAD ON PLATFORM
FIG. 19-1

LOWERING & UNLOADING PLATFORM

WARNING

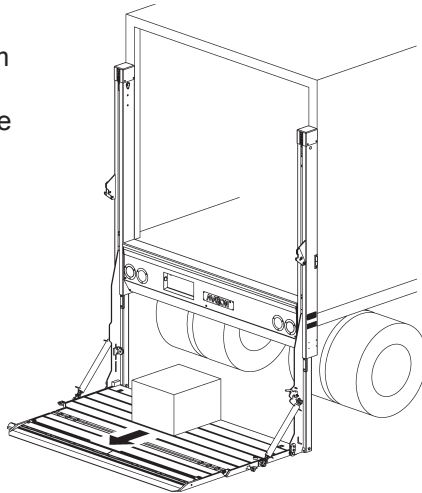
Before lowering platform, make sure area surrounding platform is clear of people and objects. If standing on platform, do not allow your feet to extend beyond inboard edge of platform.

1. Use inboard control switch to lower (**DOWN**) platform to the ground (**FIG. 20-1**). Release toggle switch when platform reaches ground level.



LOWERING PLATFORM TO GROUND LEVEL
FIG. 20-1

2. Carefully move load off platform (**FIG. 20-2**) and then move it to a place where it will not become a hazard for people and other vehicles. If there is more to unload from vehicle, repeat the previous **UNLOADING VEHICLE** steps for each load. When unloading is finished, use **STOWING PLATFORM** procedure in this manual.



MOVING LOAD OFF PLATFORM
FIG. 20-2

STOWING PLATFORM

NOTE: Ensure platform is stowed under hydraulic pressure.

1. Use outboard control switch to raise (**UP**) platform to bed height (**FIG. 21-1**). Release switch 1-2 seconds after runners reach the stops.

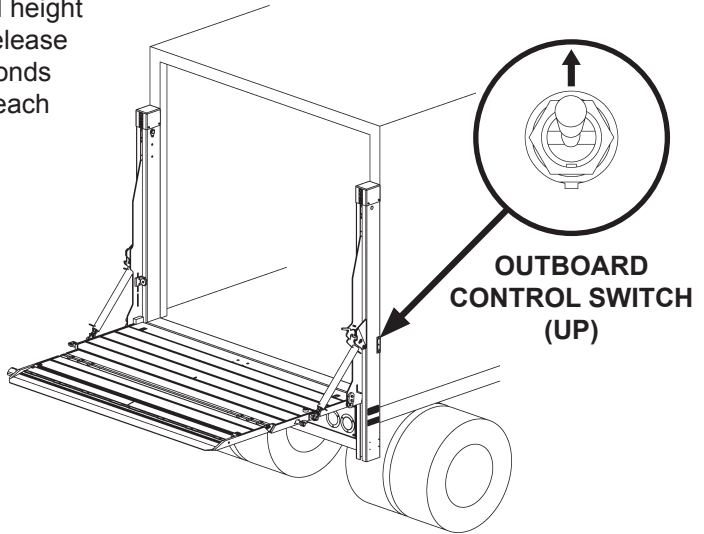


FIG. 21-1

2. Fold and lock flipover (if equipped) (**FIG. 21-2**).

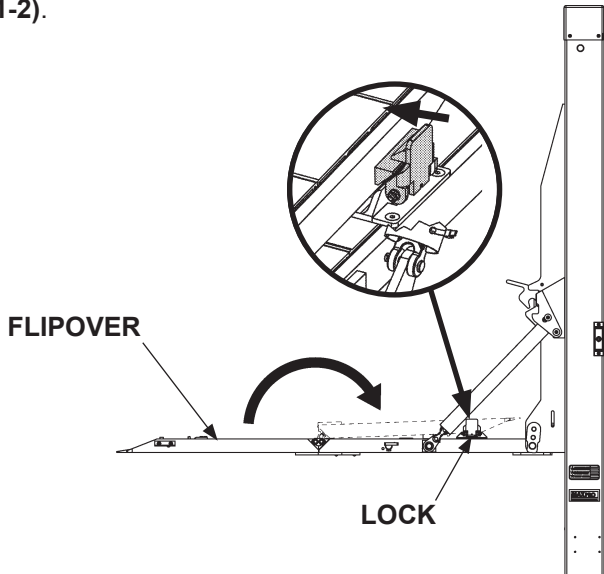
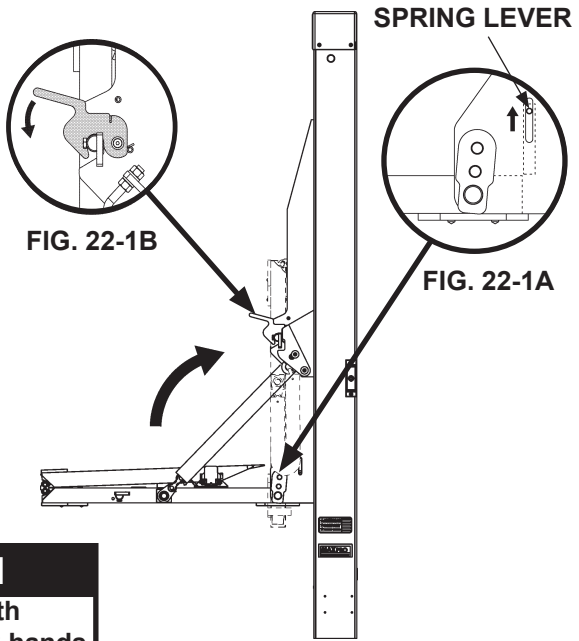


FIG. 21-2

STOWING PLATFORM - Continued

NOTE: If platform is equipped with power closer, do step 4.

3. Push down on platform and pull up on spring lever (FIG. 22-1A) to unlock platform. Fold platform to stowed position (FIG. 22-1). Lock platform (FIG. 22-1B).

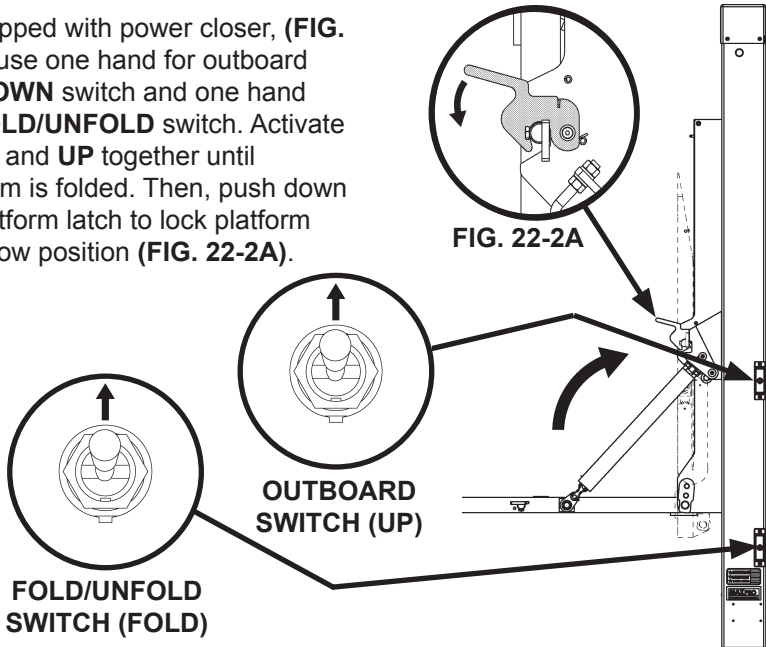


FOLDING PLATFORM
FIG. 22-1

CAUTION

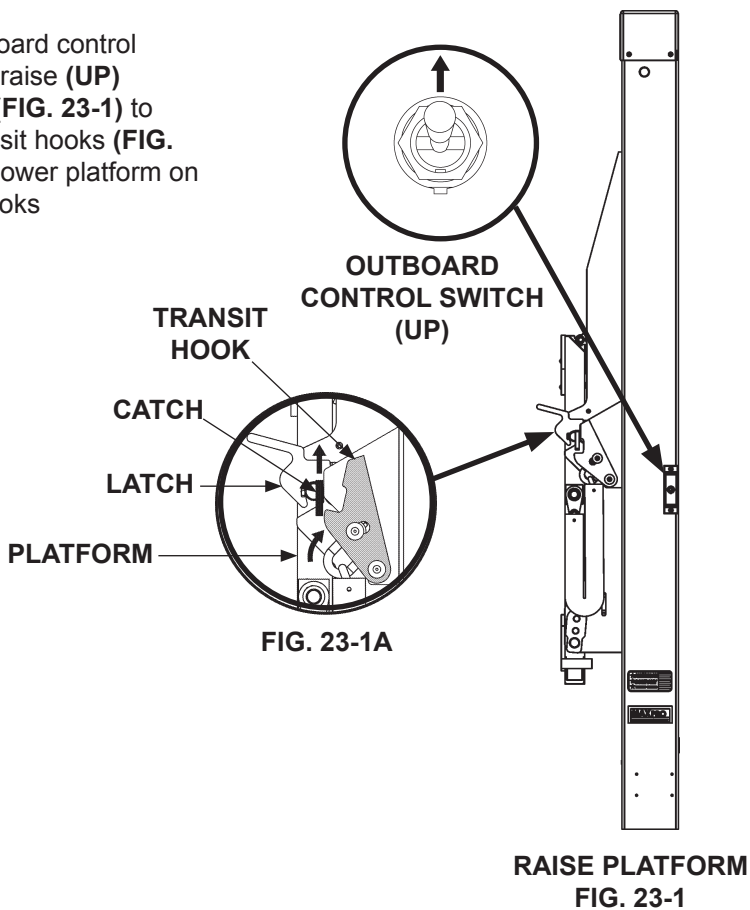
Folding the platform with power closer requires 2 hands on the controls. This helps prevent injuries.

4. If equipped with power closer, (FIG. 22-2) use one hand for outboard UP/DOWN switch and one hand for FOLD/UNFOLD switch. Activate FOLD and UP together until platform is folded. Then, push down on platform latch to lock platform into stow position (FIG. 22-2A).



FOLDING PLATFORM WITH POWER CLOSER
FIG. 22-2

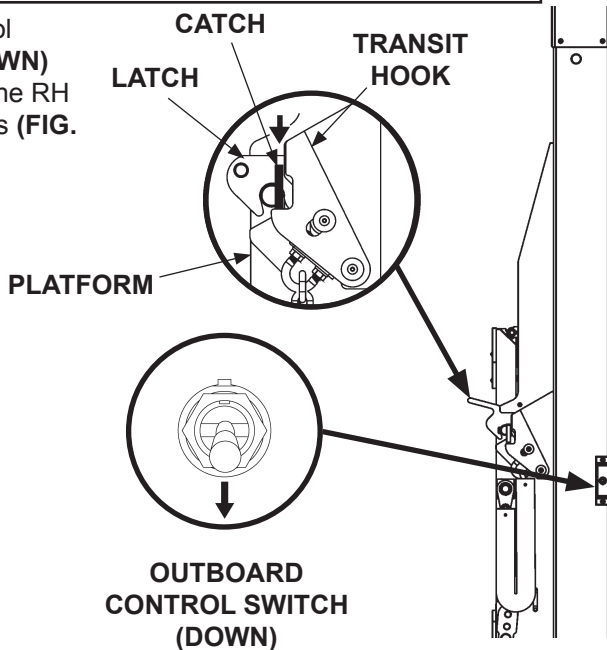
5. Use outboard control switch to raise (UP) platform (FIG. 23-1) to clear transit hooks (FIG. 23-1A). Lower platform on transit hooks



STOWING PLATFORM - Continued

NOTE: Ensure platform is stowed and resting on transit hooks before moving vehicle.

6. Use outboard control switch to lower (**DOWN**) platform to rest on the RH and LH transit hooks (**FIG. 24-1**).



**FOLDING PLATFORM
FIG. 24-1**

7. Vehicle can be moved.

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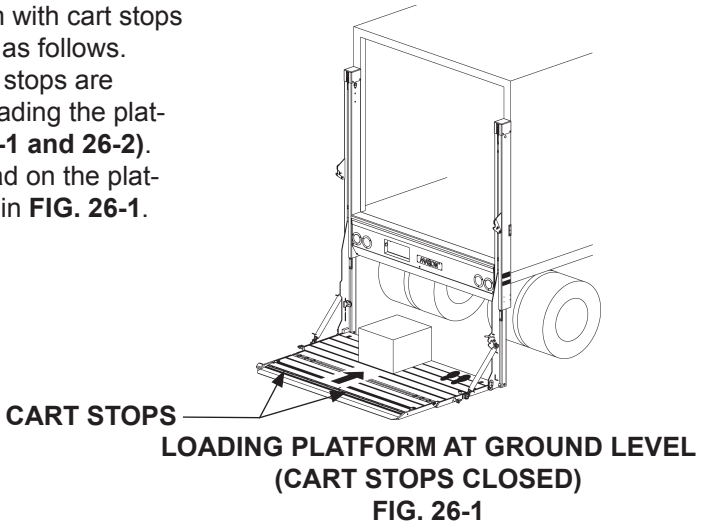
USING STANDARD CART STOPS (IF EQUIPPED)

CAUTION

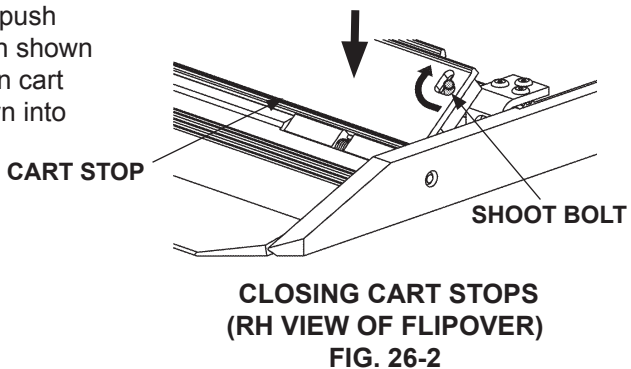
To prevent injuries caused by tripping and falling, make sure cart stops are closed before walking on and off outboard end of platform.

NOTE: Some Liftgates are equipped with single or dual cart stops. Cart stops prevent loaded carts from rolling off outboard end of platform. Single cart stops are 1 section, about the same as overall width of platform, and operate with one set of controls. Dual cart stops are 2 identical sections, with a combined width about the same as overall width of platform, and each is independently operated with separate controls (1 set of controls per cart stop). The following procedure shows how to operate dual cart stops; however, a single cart stop operates the same way.

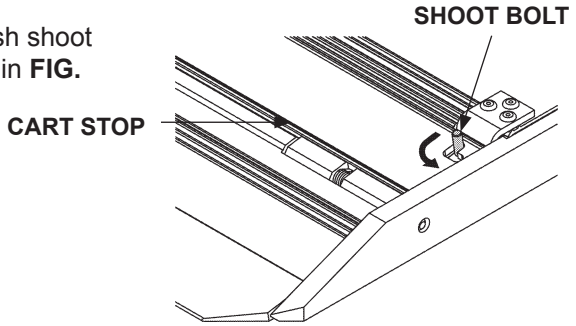
1. Load a platform with cart stops at ground level as follows. Make sure cart stops are closed when loading the platform (**FIGS. 26-1 and 26-2**). Then, move load on the platform as shown in **FIG. 26-1**.



2. To close cart stops, push shoot bolt to position shown in **FIG. 26-2**. Step on cart stops and push down into locked position.

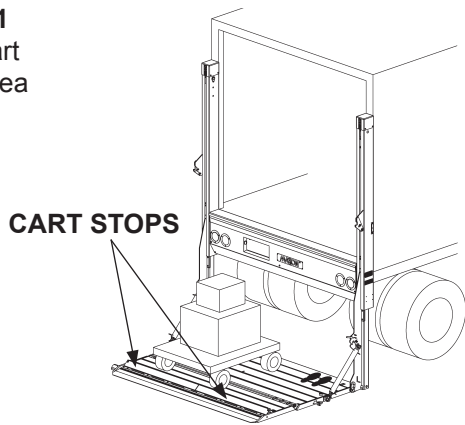


3. To open cart stops, push shoot bolt in direction shown in **FIG. 27-1**.



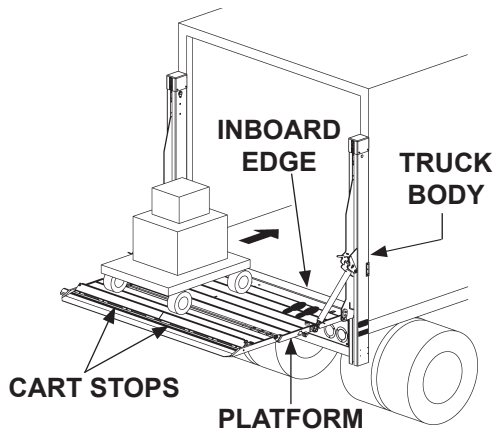
**OPENING CART STOPS
(RH VIEW OF FLIP OVER)
FIG. 27-1**

4. Open cart stops (**FIGS. 27-1 and 27-2**). Next, position cart and stand in the footprint area as shown in **FIG. 27-2**.



**CART STOPS OPEN
FIG. 27-2**

5. Raise the platform to bed level (**FIG. 27-3**). Move the load off the platform into the vehicle body (**FIG. 27-3**).



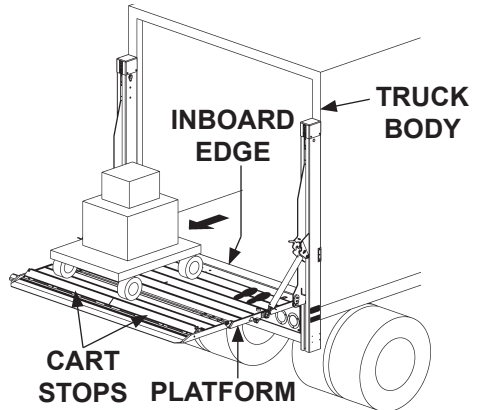
**UNLOADING PLATFORM AT BED LEVEL
FIG. 27-3**

USING STANDARD CART STOPS (IF EQUIPPED) - Continued

WARNING

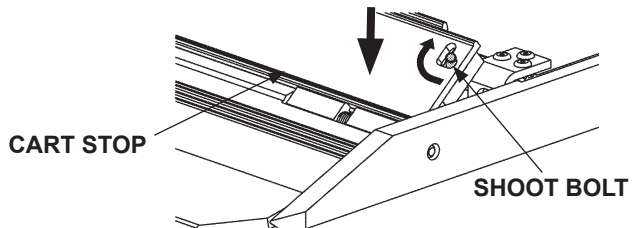
Pulling the load from vehicle to platform can result in a fall from platform and serious injury. When unloading vehicle, always push the load out on the platform.

6. When loading the platform at bed level, make sure cart stops are open (FIG. 28-1). Push load out of the vehicle to correct position on the platform. Place all loads as close as possible to the inboard edge of the platform with heaviest part toward the truck body as shown in FIG. 28-1. If standing on platform with the load, stand in the footprint area shown and comply with the **WARNING** on page 19.



**LOADING PLATFORM AT BED LEVEL
(DUAL CART STOPS OPEN)**

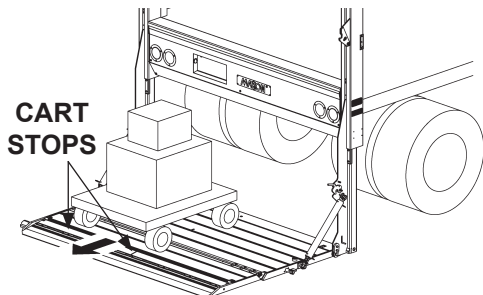
FIG. 28-1



**CLOSING CART STOPS
(RH VIEW OF FLIPOVER)**

FIG. 28-2

7. Unload the platform with cart stops at ground level as follows. Make sure cart stops are closed when unloading the platform (FIG. 28-2). Move cart enough to close cart stop. Then, move load off the platform as shown in FIG. 28-3.



CART STOPS CLOSED

FIG. 28-3

USING RETENTION RAMP (IF EQUIPPED)

CAUTION

To prevent injuries caused by tripping and falling, make sure retention ramp is in the ramp position before walking on and off outboard end of platform.

NOTE: Some Liftgates are equipped with a retention ramp. A retention ramp, like a cart stop, prevents a load from rolling or sliding off outboard end of platform. Unlike a cart stop, a retention ramp lets you use the entire load surface of platform. The catches on top of the flipover and a cam-like hinge action keep retention ramp stowed when not in use. The cam-like hinge also allows the retention ramp to be rotated and locked in retention position or in ramp position. The following procedure shows how to operate a retention ramp.

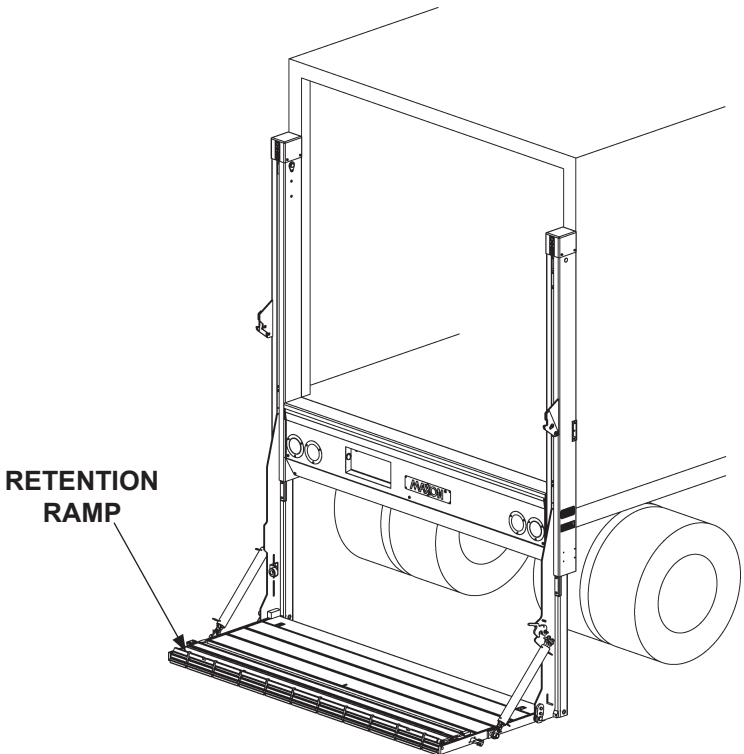


FIG. 29-1

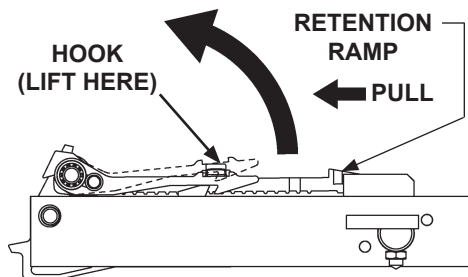
USING RETENTION RAMP (IF EQUIPPED) - Continued

CAUTION

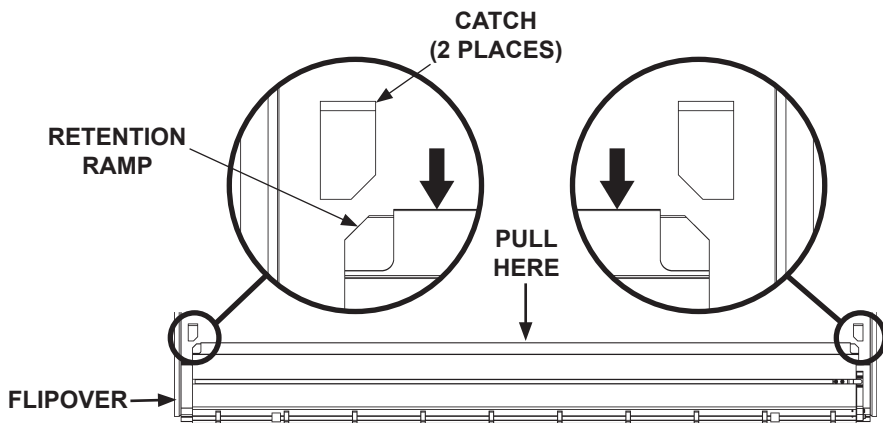
To prevent injuries, stay clear of the retention ramp path as it is moved to ramp position. Go to either side of the ramp and stay out of the way.

NOTE: To unhook the retention ramp, stand at the RH side of flipover. After the retention ramp is unhooked, the recommended place for handling the retention ramp is at the center of the free edge (**FIG. 30-2**).

1. Unhook retention ramp (**FIG. 30-1**). To release from the catches, pull retention ramp toward outboard end of flipover as shown in **FIG. 30-2**.



**UNHOOKING RETENTION RAMP
(RH VIEW OF FLIPOVER)
FIG. 30-1**

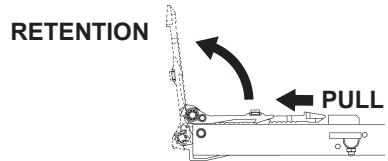


**RELEASING RETENTION RAMP
(TOP VIEW OF FLIPOVER)
FIG. FIG-2**

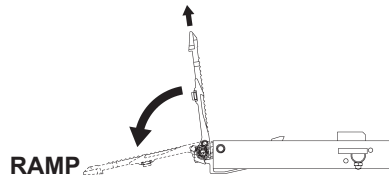
! CAUTION

To prevent injuries, stay clear of the retention ramp path as it is moved to ramp position. Go to either side of the ramp and stay out of the way.

2. Continue to pull retention ramp to the retention position (FIG. 31-1) and then to ramp position (FIG. 31-2).

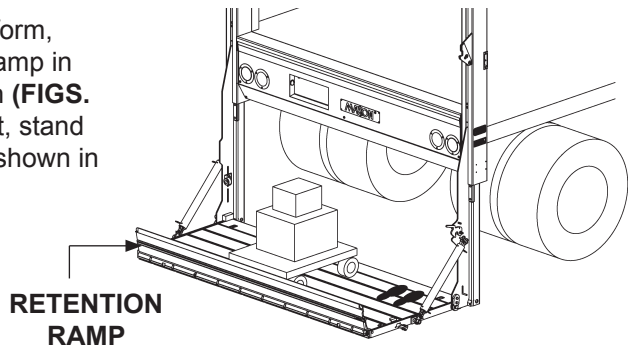


**MOVING TO RETENTION POSITION
(RH VIEW OF FLIP OVER)
FIG. 31-1**

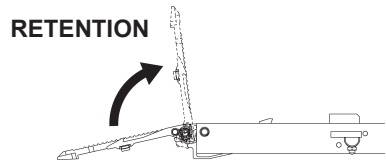


**MOVING TO RAMP POSITION
(RH VIEW OF FLIP OVER)
FIG. 31-2**

3. When cart is on platform, place the retention ramp in the retention position (FIGS. 31-3 and 31-4). Next, stand in the footprint area shown in FIG. 31-3.



**RAMP IN RETENTION POSITION
FIG. 31-3**



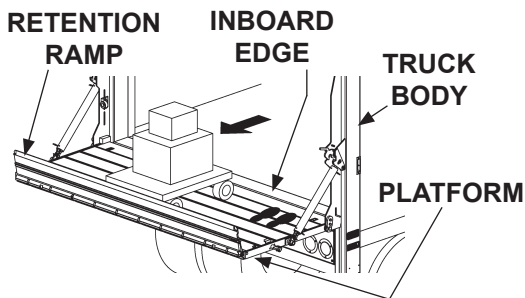
**ROTATING TO RETENTION POSITION
(RH VIEW OF FLIP OVER)
FIG. 31-4**

USING RETENTION RAMP (IF EQUIPPED) - Continued

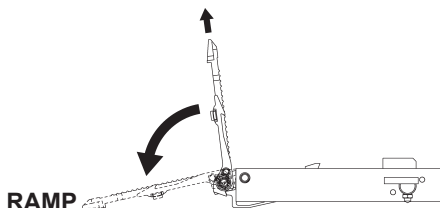
WARNING

Pulling the load from vehicle to platform can result in a fall from platform and serious injury. When unloading vehicle, always push the load out on the platform.

4. When loading the platform at bed level, make sure retention ramp is in the retention position (FIGS. 32-1 and 32-2). Push load out of the vehicle to correct position on the platform. Place all loads as close as possible to the inboard edge of the platform with heaviest part toward the truck body as shown in FIG. 32-1. If standing on platform with the load, stand in the footprint area shown and comply with the **WARNING** on page 19.

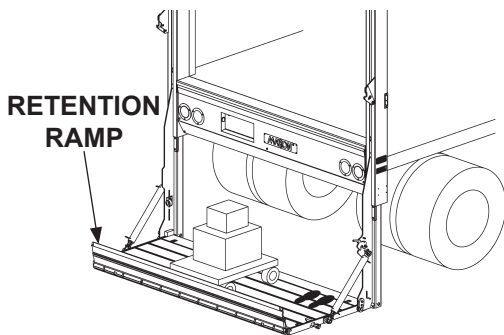


**LOADING PLATFORM AT BED LEVEL
(RAMP IN RETENTION POSITION)
FIG. 32-1**



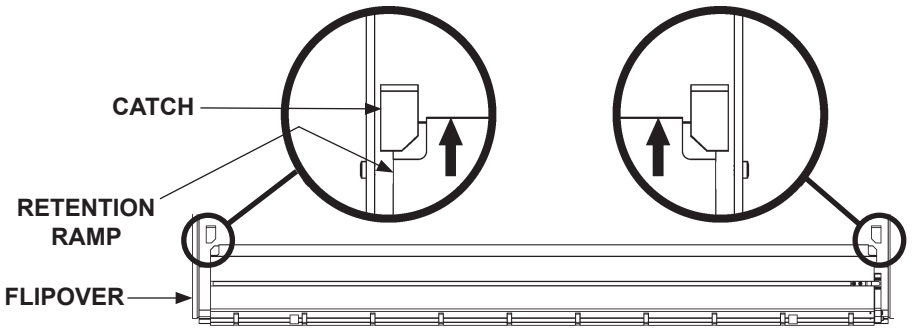
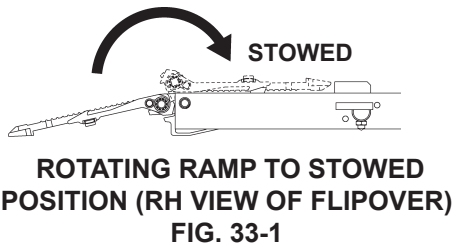
**ROTATING TO RAMP POSITION
(RH VIEW OF FLIPOVER)
FIG. 32-2**

5. Unload the platform with retention ramp at ground level as follows. Make sure retention ramp is in the ramp position when unloading the platform (FIGS. 32-2 and 32-3). Move cart enough to reposition retention ramp. Then, move load off the platform as shown in FIG. 32-3.



**UNLOADING PLATFORM AT GROUND LEVEL
(RAMP POSITION)
FIG. 32-3**

6. To stow, rotate retention ramp to retention position and then to the flat position on flipover as shown in FIG. 33-1.



7. Push the retention ramp fully into the catches (FIG. 33-2). Make sure retention ramp is hooked to the flipover (FIG. 33-3).

