



11921 Slauson Ave. Santa Fe Springs, CA. 90670

#### **CUSTOMER SERVICE:**

#### TELEPHONE (562) 464-0099 TOLL FREE (800) 227-4116

FAX: (888) 771-7713

NOTE: Check with Customer Service for updated versions of Manuals on an annual basis.

## WARRANTY POLICY & PROCEDURE

#### **NEW LIFTGATE WARRANTY**

Term of Warranty: 2 Years from Date of In-Service

Type of Warranty: Full Parts and Labor

MAXON agrees to replace any components which are found to be defective during the first 2 years of service, and will reimburse for labor based on MAXON's Liftgate Warranty Flat Rate Labor Schedule. (Call MAXON Customer Service for a copy).

All claims for warranty must be received within 30 Days of the repair date, and include the following information:

- 1. Liftgate Model Number
- 2. Liftgate Serial Number
- 3. Detailed Description of Problem
- 4. Corrective Action Taken, and Date of Repair.
- 5. Parts used for Repair, Including MAXON Part Number(s).
- 6. MAXON R.M.A. # and/or Authorization # if applicable (see below).
- 7. Person contacted at MAXON if applicable.

All warranty repairs must be performed by an authorized MAXON warranty station. For major repairs, MAXON Customer Service must be notified and an "Authorization Number" obtained. Major repairs would generally be considered repairs made to the structural assembly of the liftgate and/or repairs not outlined in the MAXON Liftgate Warranty Flat Rate Schedule.

Major components (i.e. hydraulic pumps, cylinders, valves, or failed structural parts) must be returned, freight pre-paid, prior to the claim being processed. To ensure timely processing of these warranty claims, an R.M.A. (Returned Merchandise Authorization) number must be obtained from MAXON Customer Service prior to the return of any defective part. Defective Parts must be returned within 60 days of the claim date for consideration to:

#### MAXON Lift Corp. 16205 Distribution Way, Cerritos, CA 90703 Attn: RMA#\_\_\_

MAXON's warranty policy does not include the reimbursement for travel time, towing, vehicle rental, service calls, oil, batteries, defects due to misuse or abuse, or loss of income due to downtime. Fabrication of parts, which are available from MAXON, are also not covered.

MAXON's Flat Rate Labor Schedule takes into consideration the time required for diagnosis of a problem.

#### PURCHASE PART WARRANTY

Term of Warranty: 1 Year from Date of Purchase Type of Warranty: Part Replacement

MAXON will guarantee all returned genuine replacement parts upon receipt and inspection of parts and invoice.

# **Table of Contents**

WARNING	. PAGE 4
DECALS	. PAGE 5
POSITION OF LOAD	. PAGE 6
OPERATION	. PAGE 7
OPERATION	. PAGE 8
FORKLIFT	. PAGE 9

### WARNING

**1**. Read the **Operator's Manual** and understand it thoroughly before operating this unit.

**2.** Read the urgent warning decal on the side of the vehicle close to the unit before operating.

**3.** If decals are dirty, clean them. If decals are defaced or missing, replace them. **Free replacements** are available from the manufacturer. See information at the end of the Warnings !

**4.** Be aware that the safety and location of other people or objects should be considered before operation of this unit. Stand to one side of platform while operating this unit.

**5.** Do not stand under, or have any foreign object under the Platform when lowering. **Be sure that the lowering of the Platform and/or Flipover will miss your feet!** 

**6.** Keep fingers, hands, arms, legs, and feet clear of moving parts when operating this unit.

**7.** If Platform is used as a ramp between vehicle and dock, <u>DO NOT ALLOW</u> <u>ANY TRANSFER OF LOADS TO EXCEED THE RATED CAPACITY OF THIS</u> <u>UNIT!</u>

8. Do not allow children to ride, play with, or operate this unit.

**9.** In the event of an emergency while operating the unit, release the toggle switch and the unit will stop immediately.

**10.** A properly installed Lift should operate smoothly and the only noise during the operation of this unit should be from the Pump Unit during the raising of the Platform. Any scraping, grating or audible indications of rough operation will need investigating. The cause will need resolving before any further deterioration of performance occurs.

Use only **Maxon Authorized Parts** for replacement. Replacement parts should be ordered from:

MAXON LIFT CORP. Parts Department 11921 Slauson Ave., Santa Fe Springs, Ca. 90670 Phone: (800) 227-4116

### DECALS

These Decals are located on the rear corner post of the vehicle, at the control position. They should be read completely and understood before operating the Lift Gate. They should also be kept clean and readable at all times. If any decal should become detached from the vehicle, or defaced, it must be replaced. Free replacements are available from: MAXON Lift Corp., Parts Dept.

P/N 250993

using the Lift.

truck

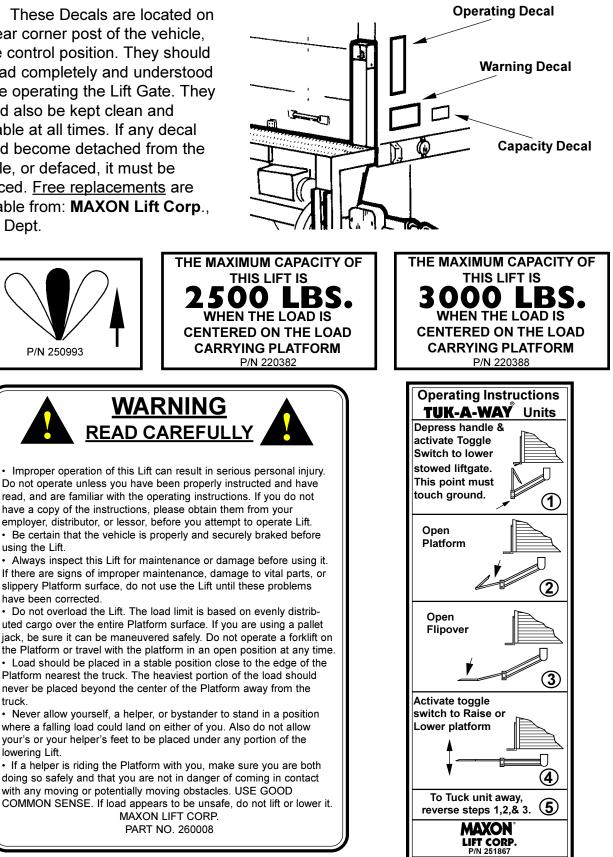
lowering Lift.

have been corrected.

WARNING

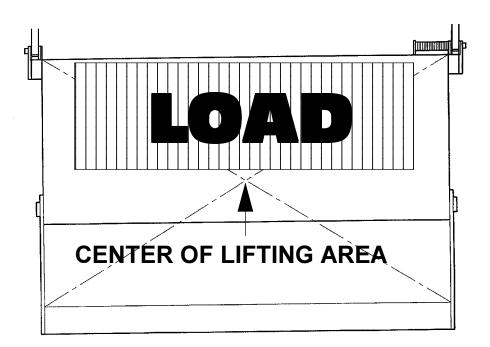
MAXON LIFT CORP.

PART NO. 260008



### **POSITION OF LOAD**

All loads must be placed as close to the edge of the Platform nearest to the vehicle floor as possible, with the heaviest part of the load toward the vehicle. No part of any load should be allowed to extend over the edges of the Platform. Do not place unstable loads on the Platform. Do not allow any load to exceed the rated capacity for the unit. If standing on the Platform, do not allow your feet to protrude beyond the edges.



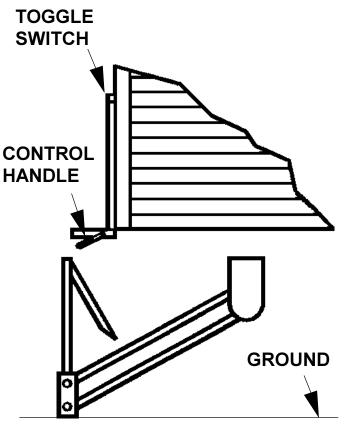
### **OPERATION**

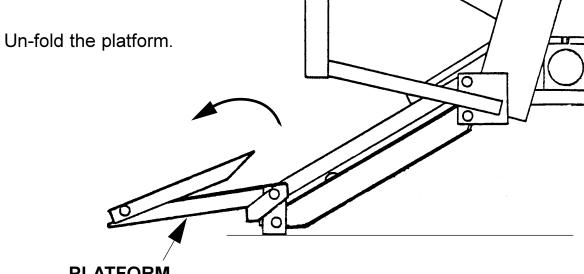
**1.** If a locking device is installed, it must be unlocked before attempting to operate the unit.

**2.** Standing clear of Platform, depress the Control Handle and activate the Toggle Switch to the "down" position. The Control Handle can be released after the Locking Hook clears the Platform. (Approx. 2" down from the "Stowed" position.)

When liftgate touches the ground, release the Toggle Switch.

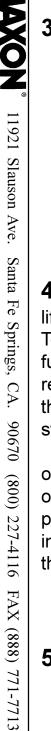
3.

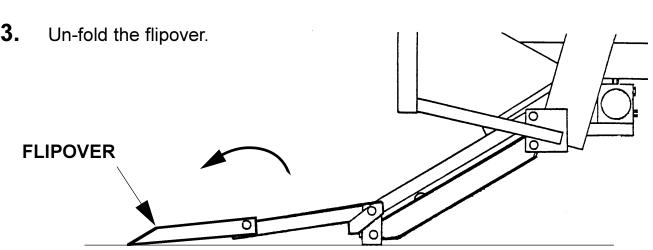




PLATFORM

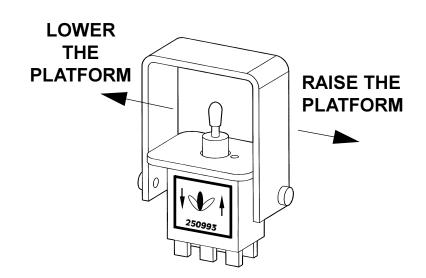
### **OPERATION**





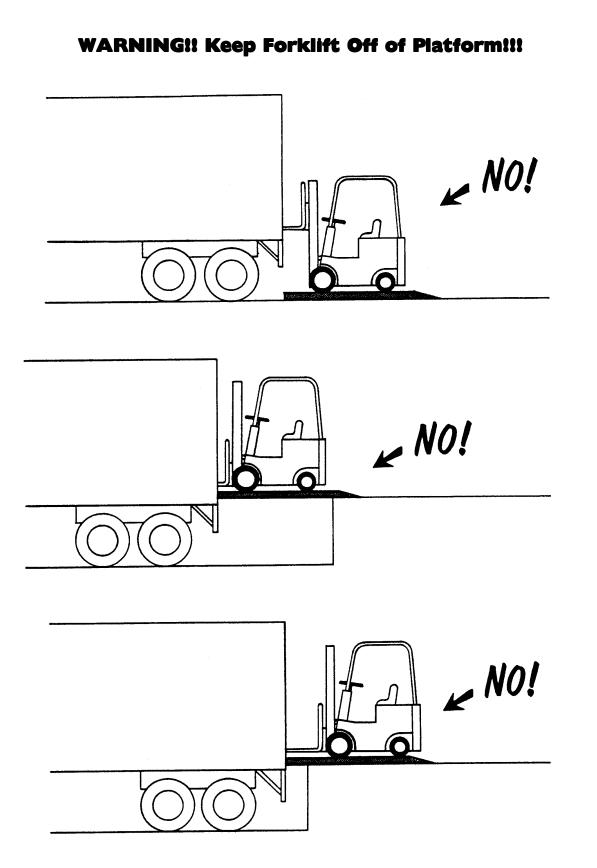
**4.** Raise or lower the liftgate by holding the Toggle Switch in the desired function. Once the platform reaches the bed height, or the ground, release the switch.

Should an emergency occur at any time during the operation of this unit, the platform can be stopped immediately by releasing the Toggle Switch.



To fold the liftgate for transport, reverse steps 1 through 3.
NOTE: It will not be necessary to hold the control handle in an "up" position to raise the liftgate. The spring loaded Hook should snap and lock onto the platform for proper storage.

### FORKLIFT



(800) 227-4116 FAX (888) 771-7713 90670 CA. Santa Fe Springs, 11921 Slauson Ave. ۲ MAXON